

Passenger Safety Requirements When Travelling on NL Government Ferries

- Deck Personnel are on the Vehicle deck to assist passengers and to direct traffic. Please closely follow the directions of the Deck Personnel until you are safely in the parked position. Cell phone use during the loading and unloading process is not permitted
- There are no pets permitted in the Passenger Lounge Area. Pets are to be stowed safely into the passenger's vehicle or to be stowed in a passenger provided kennel and placed in a designated area on the Vehicle Deck. A crew member will be able to assist you with this information.
- Travelers are also reminded that all-terrain vehicles (ATVs) are not permitted on any vessel unless safely secured in a trailer or the back of a truck.
- Non-prescription drug use or alcohol consumption is strictly prohibited on government-operated ferries.
- Smoking is **not** permitted on Government Operated Ferry services.
- Walk on Passengers (those passengers entering without a vehicle) enter and exit the Ferry once the passenger has received direction from a crew member that it is safe to do so.
- Passengers who use supports for mobility including wheelchairs, canes, crutches, white canes, walkers or registered service animals are asked to identify themselves prior to the beginning of the loading process and you will be placed in an area that is closest to an elevator.
- Passengers that require assistance are reminded to ensure support personnel are accompanying you during the transit.
- There are instances where there are longer line ups; in such cases we appreciate your patience and cooperation.
- There is **NO LOITERING** in or around stairwells. All passengers are asked to vacate the Vehicle deck and are **not** to proceed back to vehicle unless instructed to do so by the Captain.
- Passengers are to refrain from entering areas that are identified as "**Crew Area Only**".
- Passengers are not permitted to remain in their vehicles or on the Vehicle deck during *transit unless the passenger(s) is travelling via ambulance*. Passengers are asked once vehicle is parked and path is clear to immediately vacate their vehicle. *If passengers DO NOT* leave Vehicle/Vehicle Deck when instructed to do so, deck crew will inform the Captain at which time the vessel will remain docked until the issue is resolved.
- In the interest of safety all ferry passengers are asked to dress appropriately for the transit and the weather conditions (i.e. wear footwear that is suitable to the climate and vessel environment). Dressing in layers provides flexibility during temperature changes.
- Please ensure when ascending and descending the stairwells that you hold handrails that are provided.